



# Questions

**Your Service, Your Rights**

What things does your service do that make you feel respected?

What things would you like them to do?



Your Service, Your Rights

Do you make choices about your services?

Is there anything you want to change?

Are there any choices you want to make?



Your Service, Your Rights

Did you ever speak up about something you were not happy about at your service.

What happened?

Did anyone help you?



Your Service, Your Rights

What makes someone a good support worker?



Your Service, Your Rights

Can you tell us a time that you changed your mind about the support you get?

What happened?

How did it go?



What is the best thing about your service provider?

What are some things you don't like?



If you could say anything to the boss of your service provider about your services what would you say?



**Your Service, Your Rights**



Do you find it easy to speak up and tell people what you think?

What helps you speak up?

What is hard about speaking up?



Have you ever helped someone else to speak up?

What happened?



Your Service, Your Rights

Have you ever had support from an advocate?

Why?

What happened?



Has a support worker ever asked you to keep a secret?

What would you do if this happened?



Your Service, Your Rights

Have you ever had a bad support worker?

What made them a bad support worker?

Did you tell anyone?



Your Service, Your Rights

Does your service respect who you are as a person?

What do they do to make you feel respected?



**Your Service, Your Rights**

Does your service have ways for you to speak up or be part of making a difference?

What are they?

Do you do them?



Your Service, Your Rights

Have you ever seen a support worker doing the wrong thing?

What happened?

What did you do?







**Questions**