



True or False

Your Service, Your Rights

If you are unhappy with your service you should call 000.

False: 000 is for the police, ambulance or fire brigade in an emergency.



Your Service, Your Rights

There is a set of rules that disability workers have to follow when they support you.

True: it is called the NDIS Code of Conduct.



Your Service, Your Rights

The NDIS Commission is the same as the National Disability Insurance Agency.

False: the National Disability Insurance Agency runs the NDIS. The NDIS Commission makes sure services provide good safe support.



Your Service, Your Rights

Your service should give you information in a way that you can understand.

True: you have a right to accessible information that works for you. This includes information in Easy Read or your preferred language.



Your Service, Your Rights

If you are not happy about your service it is a good idea to keep quiet about it.

False: you have a right to speak up if you are not happy about your service.
Tell someone you trust.



Your Service, Your Rights

The rights of workers are more important than the rights of people with disability who use services.

False: workers have rights but they are not more important than the rights of people who use services.



Your Service, Your Rights

If you are a man you can only have support workers who are men.

False: you can make decisions about who you want to support you.



Your Service, Your Rights

You have a right to make decisions about where you live and who you live with.

True: services should give you information so you can make choices about where you live.



Your Service, Your Rights

Advocates can help you when making decisions about your service or if you are unhappy.

True: advocates can help explain how things work and help you think about the best decision for you.



Your Service, Your Rights

Workers are very busy doing their job so it is best not to bother them with your problems.

False: disability workers should support you in a safe way. Listening to you is an important part of doing their job.



Your Service, Your Rights



True or False